

Training
Course

Risk & Crisis Management

Course Plan

Introduction

In today's rapidly evolving business environment, organizations face a wide range of risks and potential crises that can threaten operations, reputation, and long-term success. The "Risk & Crisis Management" course provides participants with the essential knowledge, frameworks, and tools to identify, assess, mitigate, and respond to risks and crises effectively. Participants will develop strategic thinking and practical skills necessary to build resilient organizations capable of handling uncertainty and unexpected challenges confidently.

Course Objectives:

- ✓ Understand the fundamentals of risk and crisis management.
- ✓ Learn how to identify, analyze, and prioritize different types of risks.
- ✓ Develop effective risk mitigation and contingency planning strategies.
- ✓ Master crisis response planning, communication, and decision-making.
- ✓ Enhance organizational resilience and business continuity capabilities.
- ✓ Apply real-world frameworks and models for managing risks and crises.
- ✓ Build leadership skills essential during high-pressure and crisis situations.

Who Should Attend?

- Risk Management Professionals
- Crisis Response and Emergency Management Teams
- Senior Executives and Business Leaders
- Health, Safety, and Environment (HSE) Managers
- Public Relations and Corporate Communications Teams
- Project Managers and Operational Leaders
- Anyone involved in business continuity, security, or corporate governance

Training Methods:

- ✓ Online Video material.
- ✓ Presentation.
- ✓ Live Interactive sessions.
- ✓ Course presenter will make extensive use of all tools that will be needed for the virtual environment.
- ✓ Questions & Answers

Course Outline:

Day One

- Introduction to Risk and Crisis Management
- The Relationship Between Risk Management and Crisis Management
- Types and Categories of Organizational Risks
- Risk Identification Techniques (Interviews, Checklists, Brainstorming)
- Risk Assessment: Qualitative and Quantitative Approaches

Day Two

- Risk Evaluation and Prioritization (Risk Matrix and Heat Maps)
- Risk Mitigation Strategies and Control Measures
- Building an Enterprise Risk Management (ERM) Framework
- Crisis Management Planning and Crisis Communication Plans
- Roles and Responsibilities in Crisis Management Teams

Day Three

- Developing Crisis Scenarios and Simulations
- Early Warning Systems and Crisis Detection
- Stakeholder Management During Crises
- Media Management and Public Relations During a Crisis
- Decision-Making Under Pressure and Uncertainty

Day Four

- Business Continuity Planning and Disaster Recovery Strategies
- Incident Command System (ICS) Fundamentals
- Financial and Legal Implications of Risks and Crises
- Managing Cybersecurity Risks and Crisis Response
- Supply Chain Risk Management and Crisis Preparedness

Day Five

- Post-Crisis Recovery and Organizational Learning
- Building a Resilient Organizational Culture
- Ethical Considerations in Risk and Crisis Management
- Global Standards and Best Practices (ISO 31000, ISO 22301)
- Case Studies: Lessons Learned from Major Risk Events and Crises

Training Details

Course Duration	5 Days
Pre-Schedule	14 – 18 July 2025
Venue	Spain - Barcelona
Training Fees Per Person	KWD 1800 (One Thousand Eight Hundred Only)
Course Fees Include	<ul style="list-style-type: none"> ✓ Tuition documentation ✓ Curriculum and Training Handout ✓ Five star Lunch ✓ Completion Certificates