# **Skills International for Training & Consulting**





#### Course Plan

#### Introduction

This "Advanced Operations Management" training course is designed to equip participants with advanced skills, strategies, and techniques essential for optimizing operations within an organization. Participants will gain insights into complex operational frameworks, decision-making tools, and innovations that enhance efficiency and competitiveness in today's fast-paced business environment.

## **Course Objectives:**

- ✓ To deepen participants' understanding of advanced operational concepts and strategies.
- ✓ To explore advanced tools and technologies that streamline operational efficiency.
- ✓ To enhance strategic decision-making skills in operations management.
- ✓ To examine best practices and case studies in high-performing operations.
- ✓ To foster an innovative mindset in tackling operational challenges.





#### **Who Should Attend?**

- > Senior Operations
- > Production Section Heads
- ➤ Process Improvement Specialists
- Business Analysts
- ➤ Professionals seeking to enhance their knowledge of operations strategies

### **Training Methods:**

- ✓ Online Video material.
- ✓ Presentation.
- ✓ Live Interactive sessions.
- ✓ Course presenter will make extensive use of all tools that will be needed for the virtual environment.
- ✓ Questions & Answers





#### **Course Outline:**

### Day One

- Introduction to Advanced Operations Management
- Strategic Operations Planning
- Process Improvement and Lean Techniques
- Supply Chain Optimization

#### Day Two

- Advanced Production Scheduling and Control
- Technology Integration in Operations
- Risk Management in Operations
- Quality Management Systems

### Day Three

- Capacity Planning and Resource Allocation
- Data-Driven Decision Making
- Inventory Management Strategies
- Sustainability in Operations





#### Day Four

- Performance Measurement and Metrics
- Cost Reduction and Efficiency Optimization
- Project Management for Operations
- Advanced Customer Service Operations

#### Day Five

- Cross-functional Collaboration in Operations
- Innovation and Continuous Improvement
- Leadership in Operations Management
- Future Trends in Operations Management

## **Training Details**

Course Duration	5 Days
Pre-Schedule	17 - 21 NOV 2024
Venue	DUBAI – The Tower Plaza Hotel
Training Fees Per Person	KWD 1250 (One Thousand Two Hundred Fifty)
Course Fees Include	<ul> <li>✓ Tuition documentation</li> <li>✓ Curriculum and Training Handout</li> <li>✓ Five Star Lunch</li> <li>✓ Completion Certificates</li> </ul>

